



## About Pat Nahas

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Pat Nahas is an Improvement Science Consultant and Partner with Corpus Optima. Pat is a respected performance improvement consultant and master statistician. She holds a master's degree in statistics from Purdue University, and an undergraduate degree in mathematics from the College of New Rochelle. She has extensive experience designing and implementing process management approaches in industrial and business settings for manufacturing and non-manufacturing processes. Pat is a Senior Malcolm Baldrige Examiner, a Master Six Sigma and Quality Blackbelt, a certified Project Manager, and has an extensive background in the improvement of business systems based on the Malcolm Baldrige Criteria/Performance Excellence framework and Six Sigma methodologies, including the application of statistical methodologies to drive information-based decisions for business and operational results, the development of quality management systems in support of ISO and other standards compliance criteria, and the design and delivery of applications-oriented courses in Applied Statistics, Quality, Six Sigma, Performance Excellence, and Project Management. Her experience in process design and development, implementation, evaluation, and improvement is both broad and deep.

She has over a dozen years experience as an examiner with the Malcolm Baldrige/Performance Excellence criteria and assessment/awards process, including a breadth of expertise in information gathering and analysis and information-based decision making, including applications in customer service, finance, public service, manufacturing, and health care.

She has provided both leadership and facilitation of planned experimentation, root cause problem resolution, and continuous improvement teams in a variety of settings, and is a program manager with a project management masters certificate in IT project management. Pat is a systems thinker with expertise in enabling the identification, ahead of the curve, of synergies that leverage the learning and tools in one field to drive improvements in another. She has consulted across a broad spectrum of work environments—academic, healthcare, and large and small businesses, including manufacturing and service processes, and as a small business owner. She is highly experienced in the design and/or delivery of training in Six Sigma, Statistics, Quality, Performance Excellence, and Project Management under a number of different models, including project-based, application training for various audiences; university, industry, healthcare, and open forums. She provides an excellent bridge between technical, non-technical, and international communities, enjoying unusually high levels of emotional intelligence, verbal and written communication skills.

Pat is an active member of the Malcolm Baldrige National Quality Award Board of Examiners, American Society for Quality, American Statistical Society, Project Management Institute, and has been an examiner for the Greater Austin Quality Council, and the Texas Quality Award.

